SONY

3-864-703-11(2)

Caller ID Display

Operating Instructions

CALLER ID
with call waiting

TL-ID10

Sony Corporation © 1998 Printed in Malaysia

For the customers in the USA

SONY

Telephone

LIMITED WARRANTY

Sony Electronics Inc. ("Sony") warrants this Product (including any accessories) against defects in material or workmanship as follows:

1. LABOR: For a period of one (1) year from the date of purchase, if this Product is determined to be defective, Sony will repair or replace the Product, at its option, at no charge, or pay the labor charges to any Sony authorized service facility. After the Warranty Period, you must pay for all labor charges.

2. PARTS: In addition, Sony will supply, at no charge, new or rebuilt replacements in exchange for defective parts for a period of one (1) year. After the warranty period, you must pay for all parts costs.

3. ACCESSORIES: Parts and labor for all accessories are for one (1) year.

To obtain warranty service, you must take the Product, or deliver the Product freight prepaid, in either its original packaging or packaging affording an equal degree of protection, to any authorized Sony service facility.

This warranty does not cover customer instruction, installation, set up adjustments or signal reception problems.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, commercial use, or modification of, or to any part of the Product, including the antenna. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by Sony to service the Product. This warranty does not cover Products sold AS IS or WITH ALL FAULTS, or consumables (such as fuses or batteries). This warranty is valid only in the United States.

Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the unit is within the Warranty period must be presented to obtain warranty service.

This warranty is invalid if the factory applied serial number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. In addition, if you enter into a service contract with the Sony Partnership within 90 days of the date of sale, the limitation on how long an implied warranty lasts does not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

For your convenience, Sony Electronics Inc. has established telephone numbers for frequently asked questions:

To locate the servicer or dealer nearest you, or for service assistance or resolution of a service problem, or for product information or operation, call:

Sony Direct Response Center
1-(800)-222-7669
or write to:
Sony Direct Response Center
12451 Gateway Blvd.
Fort Myers, FL 33913

For an accessory or part not available from your authorized dealer, call:

1-(800)-488-SONY (7669)

Owner's Record

The model and the serial numbers are located at the bottom of the unit. Record the serial number in the space provided below. Refer to these numbers whenever you call upon your Sony dealer regarding this product.

Model No. TL-ID10
Serial No. _____

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service personnel when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    A. When the power cord or plug is damaged or frayed.
    B. If liquid has been spilled into the product.
    C. If the product has been exposed to rain or water.
    D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
    E. If the product has been dropped or the cabinet has been damaged.
    F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

INFORMATION FOR GENERAL TELEPHONES

1. This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.
2. The applicable registration jacks (connectors) USOC-RJ11C is used for this equipment.
3. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant.

   The FCC compliant telephone cord and modular plug is provided with this equipment.
4. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
5. If your equipment (TL-ID10) causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
6. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
7. If trouble is experienced with this equipment (TL-ID10), for repair or warranty information, please contact Sony Direct Response Center: Tel 1-800-222-7669. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
8. All repairs will be performed in an authorized Sony service station.
9. This equipment cannot be used to party lines or coin lines.

Caution

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note on Warranty

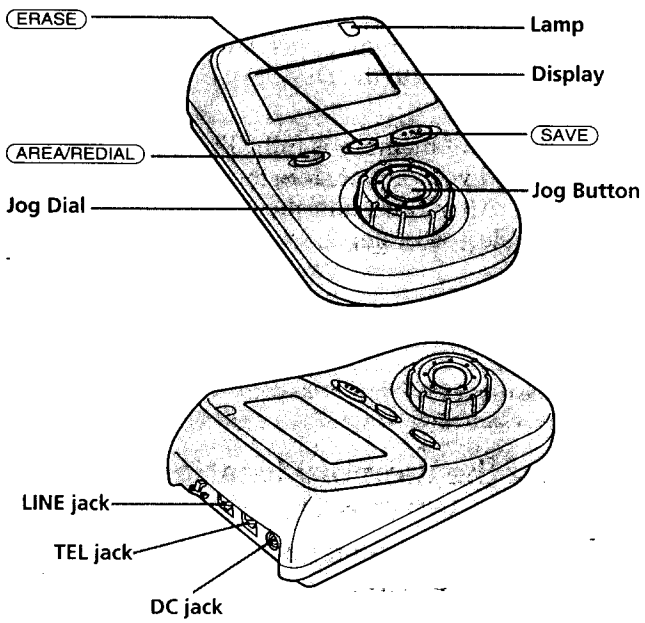
Be sure to save the receipt and attach it to your warranty card when having your equipment repaired at an authorized Sony service station.

Features

This Caller ID Display is designed to use the Caller ID service. After connecting this unit to a telephone and subscribing to the Caller ID service, the following features are available.

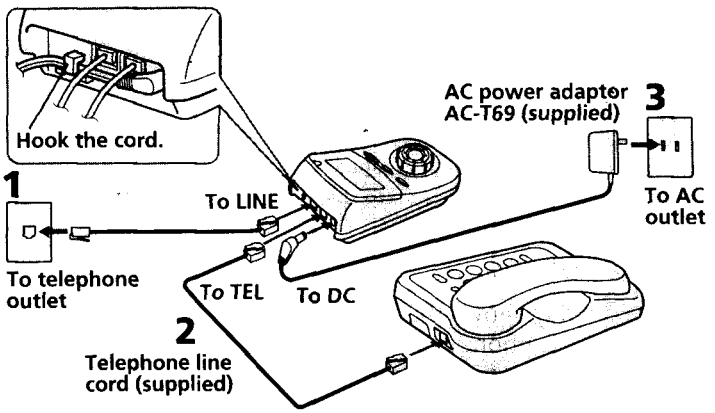
- The caller's phone number appears on the display before the call is answered.
- The unit stores the Caller ID data up to 99 phone numbers. 50 out of 99 of these phone numbers can be stored into the Directory from the Caller ID list.
- Up to 20 phone numbers can be stored into the VIP Directory separately from the Caller ID data and the Directory. It is convenient to store important phone numbers into the VIP Directory. When a call from a phone number stored into the VIP Directory is received, the lamp lights to inform you of its arrival.

Identifying the part



Setting up the unit

Connect to a telephone



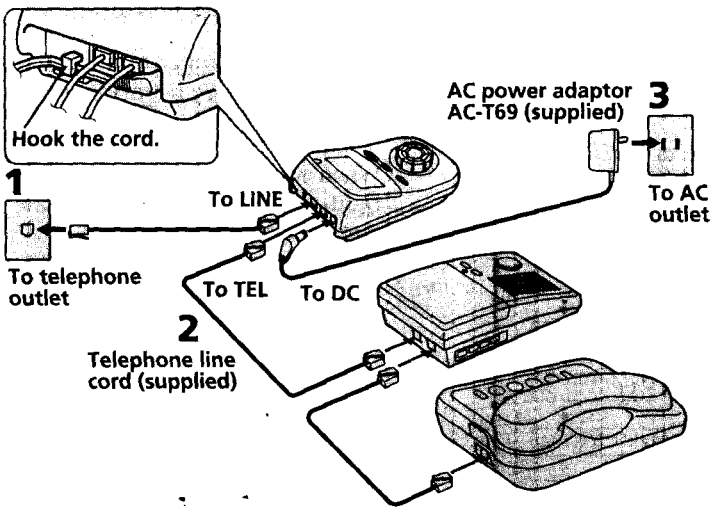
1 Unplug the telephone line cord from the telephone and connect it to the LINE jack of the unit.

2 Connect the telephone line cord (supplied) to the TEL jack of the unit and to the telephone.

3 Connect the AC power adaptor to the DC jack and to an AC outlet.

Connect to an Answering Machine

Connect the Answering Machine between the telephone and the unit as illustrated.



1 Unplug the telephone line cord from the Answering Machine and connect it to the LINE jack of the unit.

2 Connect the telephone line cord (supplied) to the TEL jack of the unit and to the Answering Machine.

3 Connect the AC power adaptor to the DC jack and to an AC outlet.

Notes

- Use only the supplied AC-T69 AC power adaptor. Do not use any other AC power adaptor.
- Connect the AC power adaptor to a continuous power supply.
- Place the unit close to the AC outlet so that you can unplug the AC power adaptor easily.

Tip

If your telephone outlet is not modular, contact your telephone service company for assistance.

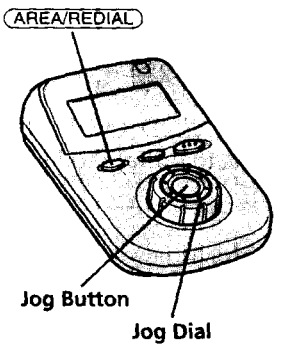
Polarity of the plug

Modular

Choosing a language

Para utilizar español como idioma de visualización, elija en primer lugar dicho idioma de acuerdo con el procedimiento siguiente. Para la versión en español de este procedimiento, consult "Selección del idioma".

You can choose English or Spanish as the language in which your Caller ID information is displayed.
When you connect the AC power adaptor to an AC outlet for the first time, the following display appears.



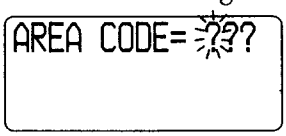
To choose English, press Jog Button.
To choose Spanish, turn Jog Dial right and press Jog Button.

Entering your area code

After you choose a language for the display, you must enter your area code. Otherwise, you cannot use some functions of this unit and the Caller ID functions.

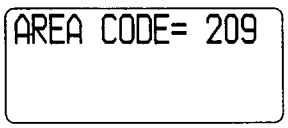
This is also necessary because the unit must be able to distinguish between local and long distance calls to properly dial calls from the Caller ID list.

1 When "AREA CODE= ???" is displayed, turn Jog Dial to enter the first digit of your three digits area code.



2 Press Jog Button.

3 Enter the second digit and then third digit in the same way.



Tips

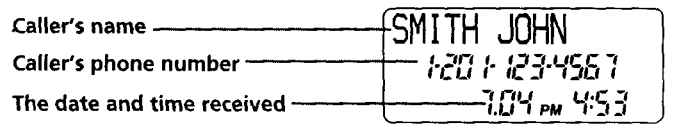
- To reset the language and/or area code, unplug the AC power adaptor, and after more than one minute plug it into an AC outlet while pressing (AREA/REDIAL). The display shows the previous settings and you can change the language and area code by following the procedure above.
- Even if the language and/or area code is reset, the Caller ID data, VIP Directory data and Directory data will not be erased.

Understanding the Caller ID service

Caller ID allows the caller's phone number to be shown on the display before the call is answered. In order to use this feature, you must first subscribe to the Caller ID service. The name of this service may vary depending on your telephone company.
To use this feature, be sure to enter your area code.

When you receive a call

"** RINGING **" appears on the display and the lamp lights up red. When a call which has been stored into the VIP Directory is received, the lamp flashes green.
The phone number appears on the display with the date and time as shown in the following example.
If your Caller ID service includes the caller name service, the caller's name also appears on the display (up to 15 letters).



If you have subscribed to the Caller ID service, the date and time are automatically set when you received a call.

Notes

- The caller's phone number and/or name will not appear in the following cases:
  - "OUT OF AREA": when the call is made through a telephone company which does not offer Caller ID service (including international calls).
  - "PRIVATE": when the call is "blocked." For privacy reasons, many states allow callers the option to prevent his or her telephone data from being displayed on the other party's Caller ID display.
- If the call is from an office which uses multiple lines, the displayed phone number may not match the number you use to call the extension.
- The time is renewed each time the unit receives the Caller ID.
  Since the Caller ID sends time information by the unit of one minute, the time indication may be one minute behind at most.

Looking at the Caller ID list

The unit stores data for the last 99 calls received including "OUT OF AREA" and "PRIVATE" calls. It keeps track of all calls received; even if they were not answered.

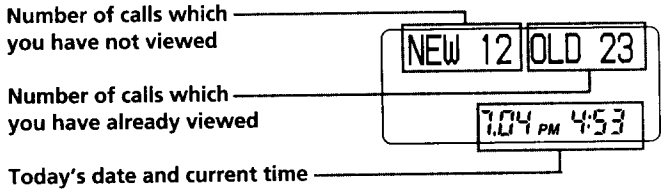
Viewing the Caller ID list

When Caller ID data is received, the display shows the phone number for about 20 seconds and then returns to the initial mode.

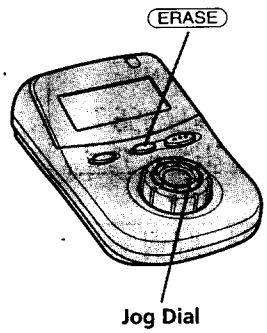
To immediately return to the initial mode

Pick up the handset and then replace it.
When performing operation procedures, make sure that the display is in initial mode.

When the unit is not in use, the display shows the following (initial mode).

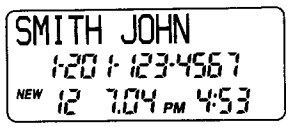


You can look through the data in the Caller ID list to check the number and/or name of the calls received.



1 Turn Jog Dial to the right.

The newest call data in the "NEW" data appears for 20 seconds.



2 Turn Jog Dial to the right to display older call data in the "NEW" data.
When you turn Jog Dial to the left, the display shows the phone numbers in the "NEW" data from the oldest to the most recent and then "OLD" data from the oldest.

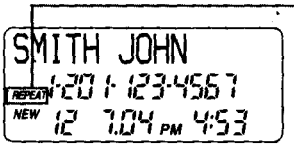
Notes

- "NEW" data will not be changed to "OLD" data unless all "NEW" data is viewed at one time and lamp goes off. If only some "NEW" data is viewed, that data will not be counted as "OLD" data if there is "NEW" data that has not yet been viewed.
- When you have checked all data by turning Jog Dial to the left, or to the right, "END OF LIST" appears.
- When there is no Caller ID data, "NO DATA" appears on the display.

Tip

When there is any "NEW" data, including calls from phone numbers stored into the VIP Directory, the lamp lights up red. Only when a call from a number stored in the VIP Directory is currently being received, will the lamp flash green.

About the "REPEAT" display



"REPEAT" appears if there are more than two calls from the same caller. The older data will be replaced by the new data, so the calls are counted as only one call (for "NEW" calls only). When all "NEW" data is viewed, "REPEAT" goes off.

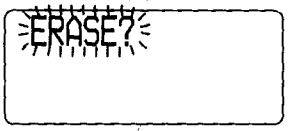
Erasing data from the Caller ID list

When performing the procedure below, make sure that the display is in initial mode.

To erase phone numbers one by one

1 Display the phone number you want to erase by turning Jog Dial.

2 Press (ERASE).



"ERASE?" appears on the display for 5 seconds.

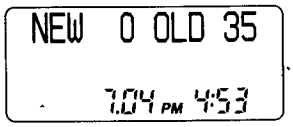
3 Press (ERASE) again within 5 seconds.
The selected phone number is erased and the oldest phone number next to the previously erased number on the Caller ID list appears on the display. You can erase the displayed phone number by pressing (ERASE). When the oldest data is erased, the display shows "END OF LIST" for about 20 seconds and then returns to initial mode.

Note

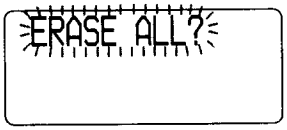
If you pick up the handset and replace it on the cradle, or you do not press (ERASE) within 20 seconds after the phone number is displayed in step 1, the erasing mode is canceled.

To erase the entire list at once

1 Make sure that "NEW 0" or "END OF LIST" is displayed.

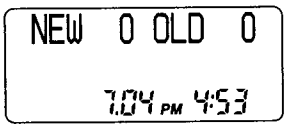


2 Press (ERASE).



"ERASE ALL?" appears on the display for 5 seconds.

3 Press (ERASE) again within 5 seconds.



Notes

- If you pick up the handset and replace it on the cradle, the erasing mode is canceled.
- If you intend to erase the entire list with any new calls remaining, you cannot erase the list.

Using the Caller ID list

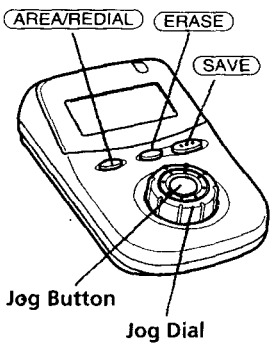
Using the Caller ID list, you can call back a phone number from the Caller ID list easily, or store numbers from the Caller ID list into the VIP Directory or Directory.

Note

When the pulse dialing mode is selected, you cannot make a call using the Caller ID list.

Calling back a number from the Caller ID list

When performing the procedure below, make sure that the display is in initial mode.



1 Display the phone number you want to call by turning Jog Dial and confirm the number.

2 Pick up the handset of the telephone.

3 Press Jog Button.

The unit automatically dials the displayed number.

Notes

- If the number displayed in step 1 is not the one you should call back, you can change the number of digits of the phone number, see "To change the number of digits of the phone number".
- If the phone is connected to a Private Branch Exchange (PBX), you may not be able to call back from the Caller ID list because an outside line access digit is necessary.

Redialing

1 Pick up the handset of the telephone.

2 Press (AREA/REDIAL) to redial the last number dialed from the unit.

The last number dialed from the unit appears on the display and is automatically redialed.

Notes

- If the last number dialed from the unit is erased, the number cannot be redialed.
- You cannot change the number of digits in a phone number which you have redialed.
- You cannot redial the last number dialed from the telephone using the unit.

To check the last phone number dialed from the unit

While the unit is not in use, press (AREA/REDIAL).
The number appears on the display for 20 seconds.

Note

"NO DATA" will appear on the display if the last number dialed from the unit is erased.

To erase the last phone number dialed from the unit

While the unit is not in use, press (AREA/REDIAL) twice within 20 seconds.
The number will be erased from the memory of the unit.

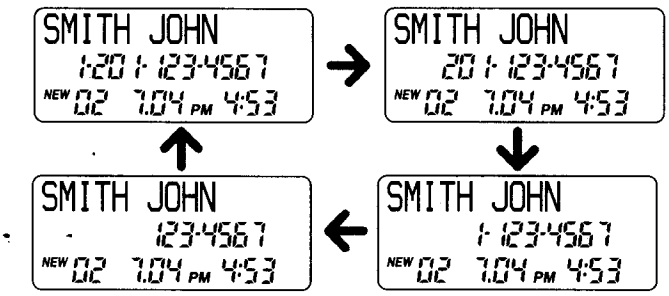
To change the number of digits of the phone number

If the number of digits of the phone number in the Caller ID list is different from the actual phone number, you need to adjust the number of digits of the phone number to call back or store into the VIP Directory or Directory.

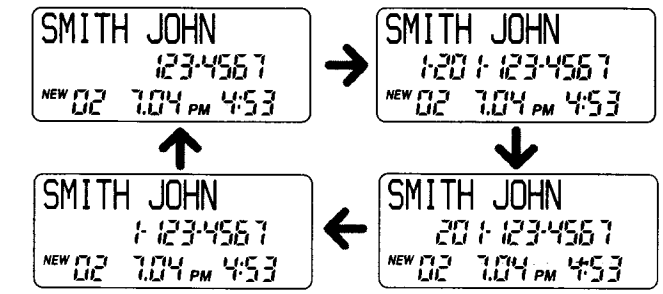
1 While the phone number from the Caller ID list is displayed, press (AREA/REDIAL) repeatedly until the phone number with the correct number of digits appears on the display.

Each time you press (AREA/REDIAL), the number of digits changes as follows.

When the area code does not match



When the area code matches



2 Continue the operation to call or store the phone number with the correct number of digits.

Notes

- You need to adjust the number of digits each time you call back from the Caller ID list as the changes to the Caller ID data are not stored in memory.
- You may not be able to change the number of digits depending on the Caller ID data.

Tip

You can call the caller by pressing Jog Button after the correct phone number is displayed.

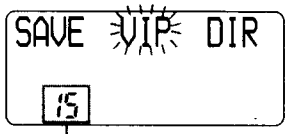
Storing a number of the Caller ID list into the VIP Directory

Up to 20 phone numbers can be stored separately into the VIP Directory. These numbers will not be included in the Caller ID list and the Directory.

When performing the procedure below, make sure that the display is in initial mode.

1 Display the phone number you want to store by turning Jog Dial.

2 Confirm the number and press (SAVE).



Total of phone numbers currently stored into the VIP Directory

3 Press (SAVE).

If the VIP Directory memory is full, "FULL" appears on the display, and you cannot store the phone number. After 2 seconds, the display shows the phone number selected in step 1.

Notes

- If you pick up the handset and replace it on the cradle, or allow more than 20 seconds to elapse between each step of the procedure, the storing mode is canceled.
- If the number displayed in step 1 is not the one you should store, you can change the number of digits of the phone number, see "To change the number of digits of the phone number".
- The original Caller ID data is not erased from the Caller ID list. If you store the same Caller ID data into the VIP Directory two or more times, this "duplicate" data will appear in the VIP Directory as it is stored.

Storing a number of the Caller ID list into the Directory

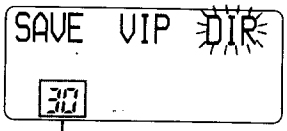
Up to 50 phone numbers can be stored into the Directory from the Caller ID list.

When performing the procedure below, make sure that the display is in initial mode.

1 Display the phone number you want to store by turning Jog Dial.

2 Confirm the number and press (SAVE).

3 Turn Jog Dial right to make "DIR" flash.



Total of phone numbers currently stored into the Directory

4 Press (SAVE).

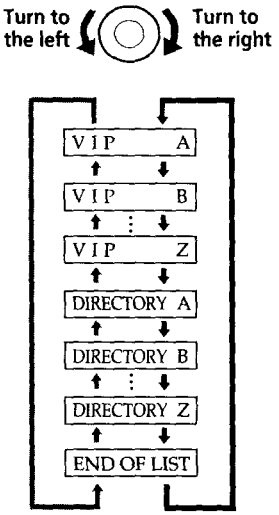
If the Directory memory is full, "FULL" appears on the display, and you cannot store the phone number. After 2 seconds, the display shows the phone number selected in step 1.

Notes

- If you pick up the handset and replace it on the cradle, or allow more than 20 seconds to elapse between each step of the procedure, the storing mode is canceled.
- As the unit stores data for up to 99 phone numbers, if 30 phone numbers are stored into the Directory, the Caller ID list can store data for up to 69 phone numbers. In this case, the oldest Caller ID data is automatically erased from the Call ID list when a call is received.
- If the number displayed in step 1 is not the one you should store, you can change the number of digits of the phone number, see "To change the number of digits of the phone number".
- The original Caller ID data is not erased from the Caller ID list. If you store the same Caller ID data into the Directory two or more times, this "duplicate" data will appear in the Directory as it is stored.

Viewing the VIP Directory and Directory

When performing the procedure below, make sure that the display is in initial mode.



1 Press Jog Button.

The phone number at the top of the VIP Directory list appears.

2 Turn Jog Dial.

When you turn Jog Dial to the right, the display shows the phone numbers stored into the VIP Directory, and then the phone numbers stored into the Directory in alphabetical order.

When you turn Jog Dial to the left, the display shows the phone numbers from the end of the Directory to the top of the VIP Directory in reversed alphabetical order.

When there is no data in both the VIP Directory and Directory, "NO DATA" appears.

Tip

While viewing the VIP Directory, the lamp lights up green. While viewing the Directory, the lamp turns off.

Erasing data from the VIP Directory or Directory

When performing the procedure below, make sure that the display is in initial mode.

1 Press Jog Button.

2 Display the phone number you want to erase by turning Jog Dial.

3 Press (ERASE).

"ERASE?" appears on the display for 5 seconds.

4 Press (ERASE) again within 5 seconds.

The selected phone number is erased and the display shows the VIP Directory or Directory phone number that follows the phone number just erased. You can erase the displayed phone number by pressing (ERASE).
When the last phone number in the alphabetized Directory is erased, the display shows "END OF LIST" for about 20 seconds and then returns to initial mode.

Notes

- If you pick up the handset and replace it on the cradle, or you do not press (ERASE) within 20 seconds after the phone number is displayed in step 2, the erasing mode is canceled.
- You cannot erase the entire VIP Directory and Directory at once.

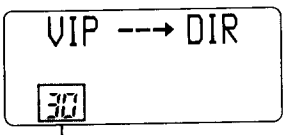
Changing the memory location from the VIP Directory to Directory

When performing the procedure below, make sure that the display is in initial mode.

1 Press Jog Button.

2 Display the phone number you want to change the memory location by turning Jog Dial.

3 Press (SAVE).



Total of phone numbers currently stored into the Directory

4 Press (SAVE) again.

The display shows the VIP Directory phone number that follows the phone number just moved to the Directory. You can store it into the Directory by following steps 2 to 4.

If the Directory memory is full, "FULL" appears on the display, and you cannot store the phone number into the Directory. After 2 seconds, the display shows the phone number selected in step 2.

Note

If you pick up the handset and replace it on the cradle, or allow more than 20 seconds to elapse between each step of the procedure, the changing mode is canceled.

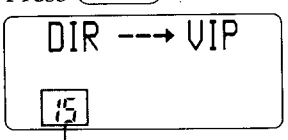
Changing the memory location from the Directory to VIP Directory

When performing the procedure below, make sure that the display is in initial mode.

1 Press Jog Button.

2 Display the phone number you want to change the memory location by turning Jog Dial.

3 Press (SAVE).



Total of phone numbers currently stored into the VIP Directory

4 Press (SAVE) again.

The display shows the Directory phone number that follows the phone number just moved to the VIP Directory. You can store it into the VIP Directory by following steps 2 to 4.

If the VIP Directory memory is full, "FULL" appears on the display, and you cannot store the phone number into the VIP Directory. After 2 seconds, the display shows the phone number selected in step 2.

Note

If you pick up the handset and replace it on the cradle, or allow more than 20 seconds to elapse between each step of the procedure, the changing mode is canceled.

Making calls from the VIP Directory or Directory

When performing the procedure below, make sure that the display is in initial mode.

1 Press Jog Button.

2 Display the phone number you want to call by turning Jog Dial.

3 Pick up the handset of the telephone.

4 Press Jog Button.

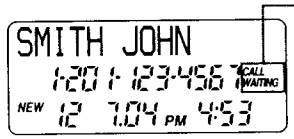
The unit automatically dials the displayed number.

Using "Caller ID with call waiting" service

This unit is compatible with the "Caller ID with call waiting" service. Make sure that your telephone company offers this service

Like the basic Caller ID service, you need to subscribe to "Caller ID with call waiting" in order to use this service.
Even though you may have already subscribed to "Caller ID" and "call waiting" as two separate services, you need to request a subscription to "Caller ID with call waiting" as a single service.

This is a new service that combines the two services.
Even though you now have a "Caller ID with call waiting" compatible phone, unless you subscribe to the combined "Caller ID with call waiting" service, you will not be able to see the name and number of the second caller.



When a new call comes in while you are talking, "CALL WAITING" appears on the display and then the caller's name and/or phone number of the new call appears on the display for about 2(seconds.

To switch to another caller

1 To switch to the new caller, press the CALL WAITING or FLASH button of the telephone.

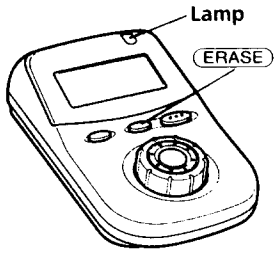
Button names vary depending on telephone model.

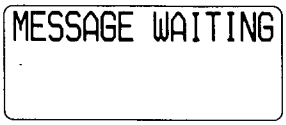
2 To switch back to the first caller, press the CALL WAITING or FLASH button of the telephone again.

Using visual message waiting service

If you subscribe to your telephone company's message service which includes this feature, the display will show that you have messages waiting to be retrieved.

If you have messages





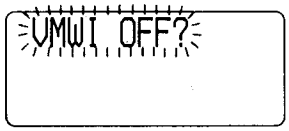
The lamp flashes red.
The lamp will go off when you retrieve your messages.

Notes

- You cannot use this feature if you have not subscribed to your telephone company's message service. For details on the availability of this service, please ask your telephone company.
- "Stutter tone" is not available with this feature.

If the lamp remains flash red

The lamp will turn off after a while. However, if necessary, you can turn off the lamp manually.

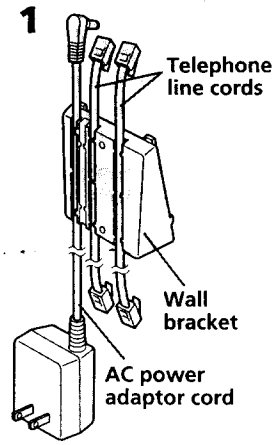


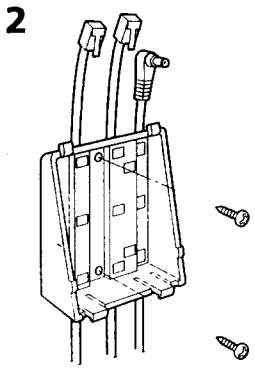
Press (ERASE).
"VMWI OFF?" appears on the display.
Press (ERASE) again.
The lamp goes off.

Note

When there is another message, the lamp flashes red.

Mounting the unit on a wall





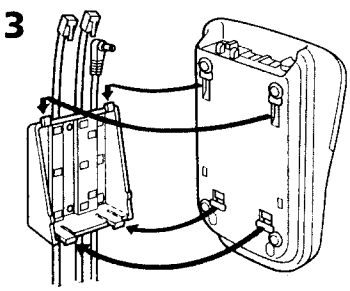
1 Attach the AC power adaptor cord and the telephone line cords to the wall bracket.

2 Attach the wall bracket to the wall with the supplied screws.

3 Insert the upper tabs first, then press down the unit so that the lower tabs on the bracket go into the unit.

4 Plug one of the telephone line cords to the LINE jack and the AC power adaptor cord to the DC jack. Hook the AC power adaptor cord.

5 Plug another the telephone line cords to the telephone outlet and the AC power adaptor to an AC outlet.



Maintenance

Clean the cabinets with a soft cloth slightly moistened with water or a mild detergent solution. Do not use any type of abrasive pad scouring powder or solvent such as alcohol or benzine as they ma damage the finish of the cabinet.

If you have any questions or problems concerning your unit, plea consult your nearest Sony dealer.

Troubleshooting

If you've experienced any of the following difficulties while using your unit, use this troubleshooting guide to help you remedy the problem. Should any problem persist, consult your nearest Sony dealer.

Symptom	Remedy
The caller's name and/or phone numbers does not appear on the display.	• Make sure you have subscribed to Caller ID service. • Caller ID service may not work when the telephone is connected to a Private Branch Exchange (PBX). • The call is made through company which does not offer Caller ID service. "OUT OF AREA" will appear on the display. • The call was "blocked." "PRIVATE" will appear on the display. • You have answered the call while "✱✱ RINGING ✱✱" was displayed. Be sure to answer after the Caller ID data is displayed. • Make sure your area code is entered.
The caller's name and/or phone numbers does not appear on the display during call waiting.	• Make sure you have subscribed to "Caller ID with call waiting" service.
You cannot dial the number from the Caller ID list.	• Make sure you entered your area code correctly. To change the area code, reenter a new area code. (see "Entering your area code" on the reverse.) • When the pulse dialing mode is selected, you cannot make a call using the Caller ID list. • You may need to change the number of digits of the phone number. (see "To change the number of digits of the phone number".) • This function may not work when the telephone is connected to a Private Branch Exchange (PBX).
The lamp does not flash green even when a call from a number stored in the VIP Directory is received.	• If the call is from an office which uses multiple lines, the phone number may not match the number you put in the memory.
The entire Caller ID list cannot be erased.	• Make sure that there is no "NEW" data that has not yet been viewed. After all the "NEW" data is viewed, follow the procedure again.
The unit cannot be operated.	• Make sure that the display is in initial mode.
Buttons do not function when pressed.	• Reset the unit. (unplug the AC power adaptor, and after more than one minute plug it into an AC outlet while pressing (AREA/REDIAL).)

Specifications

Power source	DC 12V from AC power adaptor
Dimensions	Approx. 84 x 144 x 45 mm (w/h/d) (approx. $3\ ^{3}/_{8}$ x $5\ ^{3}/_{4}$ x $1\ ^{13}/_{16}$ inches)
Mass	Approx. 220 g (approx. 7.8 oz)
Supplied accessories	AC power adaptor AC-T69 Wall bracket Telephone line cord (2 feet) Screws (2)

Design and specifications are subject to change without notice.